Metropolitan offers free virtual indoor and outdoor water use surveys for residential properties. These surveys provide homeowners with recommendations for reducing water waste throughout the home. Surveys are scheduled on a first-come, first-served basis. Apply as soon as possible since funding is limited.

The survey is conducted with the assistance of the homeowner. The property may only receive one survey for the life of the program and must be located within Metropolitan’s service area.

The homeowner will need to have an electronic device such as a phone or tablet to communicate with the certified landscape auditor and to perform the virtual survey. The auditor will provide training to the homeowner or landscape contractor during the virtual site visit and provide instruction on programming and operating an irrigation controller.

In addition, the survey will feature:

- Indoor device and rebate information
- A review of indoor devices to check for leaks, damage or inefficiencies
- Evaluation of water meter to check for leaks
- Irrigation controller and zone/station information
- Identification of irrigation problems by zone
- Review of issues that contribute to higher water use, such as valve malfunctions, high or low pressure, sprinkler misalignment, poor draining, breaks and leaks, and runoff

For more information, or to apply for a survey, visit bewaterwise.com/waterusesurvey